

## **ONE YEAR LIMITED WARRANTY**

All products, including but not limited to: dining tables, chairs & bar stools, occasional tables, desks, beds, case goods, buffets & sideboards, hutches, jewelry boxes, TV Stands, benches, bookcases, electrical components and handles incorporated into any of our products are under warranty by The Amish Furniture Collection for a period of 1 year from the date of initial possession by the customer, to be free of any material manufacturing defects.

## **LIMITATIONS AND EXCLUSIONS**

This warranty gives you specific legal rights, and you may have additional legal rights that vary from state to state.

These Limited Warranties are non-transferable and are given to the original retail purchaser only. These Limited Warranties do not apply to rental, business, commercial, institutional or other non-residential usage. These Limited Warranties do not cover in-store samples or products marked "as is". These Limited Warranties do not cover minor differences between your furniture and in-store samples, printed materials, or Internet displays. These Limited Warranties do not cover improper use or abuse occurring after the date of sale. These Limited Warranties do not cover damage due to movement of the wood due to temperature or moisture. These Limited Warranties do not cover damage due to any chemical treatment or protective coatings applied after the date of sale to woods, fabrics, and other components of the product and any such treatments void the warranty of The Amish Furniture Collection. These Limited Warranties do not cover normal fading, pilling, wrinkling, shrinkage, stretching, wear and color loss of fabrics and leathers.

All warranties are subject to the availability of repair and replacement parts.

The following are not defects:

Knots, mineral streaks and deposits, pitch pockets and other natural features of wood, variations in wood grain and color, and natural darkening of wood over time. These are all natural characteristics of wood that enhance its beauty.

Leather stretching and shrinkage, oil absorption, patina development, color and grain variations, wrinkles, scratches, healed scars and other natural markings. These are natural and unique traits of leather.

## **REMEDY AND CLAIM PROCEDURE:**

Under these Limited Warranties, The Amish Furniture Collection's exclusive obligation during the warranty period is to repair or replace, at it's option, any part or parts found, upon examination of an authorized employee of The Amish Furniture Collection, to contain a material manufacturing defect. The Amish Furniture Collection will pay, during the warranty period, to ship the products from the showroom location to the original or manufacturer or equivalent repair person. The Amish Furniture Collection also reserves the right to repair the product in-house by an authorized employee of The Amish Furniture Collection. After the one year warranty period, the original retail purchaser will be responsible for all parts, labor, packing and shipping and transportation costs. The Amish Furniture Collection reserves the right to substitute any unavailable parts with ones of equal or greater value.

## HOW LONG DOES IT TAKE

Approximately 18 - 24+ weeks. We partner with small Amish shops to make your piece of furniture special just for you. Unlike most furniture made in factories overseas, we personally know our craftsmen and spend time in each shop following your order, paying attention to every detail. Once your piece is built, it then needs to be stained and finished. In most cases we take the piece to another shop that specializes in finishing furniture.

When your piece of furniture is complete, we blanket-wrap it, load it into our truck, and bring it to our store for pick-up or delivery. This process typically takes around 18 – 24+ weeks depending on how many shops are involved and how busy they are at the time. Occasionally it may take longer, especially for custom orders, large orders or orders that involve multiple shops (e.g. painted furniture/distressed furniture.)

## THE NATURE OF WOOD

All hardwood lumber has variations in color and grain. This is part of the natural beauty of real wood. In both the manufacturing and finishing of our furniture, our Amish craftsmen try to bring forth the character and beauty of this natural product. Because of the variations within each species of wood, it is impossible to guarantee an exact match between pieces, even though the identical process and finish are applied. These characteristic qualities give solid wood furniture its unique appeal and charm.

Hardwoods are a natural fiber and will breath, expand and contract with temperature and humidity changes, even after protective finishes are applied. Keeping your indoor humidity in the 35 to 45 percent range can minimize minor cracks and splits. Also, avoid placing furniture in direct sunlight and keep it away from heat vents where hot blasts of air can dry it out.

If humidity moves out of the ideal range, solid wood tabletops could expand and contract, causing slight gaps at the ends where the two halves meet. It can also cause splits and cracks in the grain pattern and joins of the wood panel. These are not abnormal and the piece is not considered defective. With proper care, your piece of hardwood furniture should last a lifetime and make a treasured heirloom for future generations.

## SHIPPING OPTIONS

**Customer Pick-up:** Our furniture does not come in cartons or crates so you will need to bring appropriate padding materials and a vehicle or trailer with the capacity to haul your new piece of furniture. We will gladly help you load your vehicle but will need advanced notice of pickup if you require our help on heavy or bulky items.

**Local Deliveries:** We can arrange for local deliveries using our delivery vehicles and deliverymen or our associated delivery company. Your items will be blanket-wrapped and carefully delivered to your home. Please measure carefully to be assured that your furniture will fit through doorways and hallways. Furniture cannot be returned if it does not fit into the space you designate.

We are responsible for safe delivery into your home. However, we are not responsible for any damage moving the furniture within the home. This would include any furniture, walls, doors, floors, etc. Our delivery team consists of two people. They have the right to refuse to move any furniture to areas within the home if they believe it would be put them in physical danger. This may include second floor deliveries. There may be instances where it requires more than two people. In these cases, the homeowner will be responsible for moving the furniture into its desired location.

Our delivery charges vary and are dependent on location, type of furniture, number of pieces, first floor or second floor, and any assembly that may be required.

***Full payment is required upon delivery. Our delivery people do not carry credit card processors and would require cash or a check made out to “Amish Furniture”.***

AMISH FURNITURE  
— COLLECTION —