

Invoice Number_____

CUSTOMER AGREEMENT

At the Amish Furniture Collection, we take pride in building our furniture out of real, high quality solid wood. Since real wood is a natural product, we cannot control natural characteristics – including but not limited to knots, color variations, sap marks, roughness of end grade, etc. These are not flaws: these are characteristics of natural, solid wood. While our stains are certified and we do our best to ensure they are consistent across products, each board of wood takes stain differently and we are not responsible for slight variations in stain color within the piece. We are also not responsible for slight variations in stain color from our in-store samples since they only represent a small portion of the stain on wood.

I understand I am ordering a natural wood product, and each piece of wood is unique. I acknowledge that The Amish Furniture Collection is not responsible for variations in stain colors due to how each piece of wood takes the stain.

Initials:_____

We try our best to provide the customer with an accurate time-frame that the furniture will be done, which currently is approximately 18-24+ weeks. Lead times vary by builder and some of our more popular builders have a 25+ week waiting list. Our furniture is built by hand by expert craftsman with great attention to detail, so we thank you for being patient while your order is being built. Certain factors can cause your furniture to take slightly longer – especially with custom orders, orders that involve extra steps such as painting, distressing, etc. Unforeseen circumstances can also add to the delivery time, including but not limited to weather, material availability and delivery schedules.

I acknowledge my furniture will take approximately 18-24+ weeks to build on average and may take longer. Due to disruptions caused by the COVID-19 pandemic, the build time for this product may be subject to change.

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